



# Canora Weaving & Tarp Manufacturing Truck Tarp/ Tarp Cover Limited Warranty Policy

## **The materials and products produced by Canora Weaving & Tarp Mfg. are guaranteed to be defect-free when manufactured.**

Canora Weaving & Tarp Mfg. warrants tarp covers for a minimum of 1 year, depending on the type/material of tarp (*refer to the table below*). The warranty coverage is initiated on the date of purchase.

Any kind of replacements under this warranty does not extend the warranty period. The tarp must be properly installed, used, and maintained. *This warranty is only eligible to the buyer and is not transferable.* All used, reconditioned, refurbished, or rebuilt tarps have no warranty.

If CWTM determines that a returned product is eligible for warranty, repair or replacement of the product will be at CWTM's discretion. Replacements will be made using current products that are optimal for its replacement's equivalent function(s).

If CWTM determines that a returned product is *not* eligible for warranty, CWTM will contact the buyer for permission to execute the required repair or the purchase of a replacement tarp. Each non-warranted circumstance is solely at the buyer's cost/expense.

Labour charges (other than what's sustained at CWTM's facility) are not covered under our limited warranty.

### **Length of Warranty by Tarp Cover Fabric:**

<b>Material</b>	<b>Term</b>	<b>Details</b>
22.5 oz PVC	3 Years	<b>12 months: free repair/replacement</b> 13-24 months: 40% off MSRP 25-36 months: 20% off MSRP
20.5 oz PVC	3 Year	<b>12 months: free repair/replacement</b> 13-24 months: 40% off MSRP 25-36 months: 20% off MSRP

18 oz PVC	3 Years	<b>12 months: free repair/replacement</b> 13-24 months: 40% off MSRP 25-36 months: 20% off MSRP
20 MIL Polyethylene	3 Years	<b>12 months: free repair/replacement</b> 13-24 months: 40% off MSRP 25-36 months: 20% off MSRP
12 MIL Polyethylene	2 Years	<b>12 months: free repair/replacement</b> 13-24 months: 20% off MSRP
Mighty Mesh®	1 Year	12 months free repair/replacement

## **Coverage**

**Note:** When a tarp is properly installed, the tarp must be all the way open or closed when moving to avoid premature earing of the tarp and cables. **Failure to comply will void warranty.**

### *Warranty DOES NOT cover the following:*

- Deterioration due to abuse.
- Deterioration due to normal aging and/or wear/tear.
- Customer misuse/neglect.
- Animal waste/soiling.
- Use of improper cleaning solutions/tools.
- Pollution or plant herbicides of any kind in the atmosphere.
- Wreckage from any items, placed, hanging or fallen, on the tarp.
- Vandalism.
- Burns (fire, cigarettes, other sources).
- Loss of color due to prolonged exposure to sun

*Damage caused by pooling water/snow may not be covered under warranty.*

*Always correctly secure your tarp using the proper system installed for your trailer/cart.*

### *Warranty DOES cover the following:*

- Failures due to defects in workmanship/materials
- Accidental tears inflicted on tarp
- Faulty reinforcements
- Faulty stitching
- Faulty accessories (straps, grommets, D-rings, etc.)
- Faulty hardware (rivets, moon clips, fiberglass flat bar, pipe, center rod, etc.)

## **Claims**

To submit a warranty claim, call (306) 563-4443 and give a brief description of the problem or concern. Proof of purchase with date may be required.